

QWEST OPERATOR ASSISTED CONFERENCING

A FLEXIBLE RANGE OF SERVICES

Qwest Operator Assisted Conferencing offers a range of services to meet your needs for conferences with up to 50 participants. Basic options and additional services are available to maximize your conference experience from planning, to meeting, to post-conference follow up.

Operator Assisted Conferencing is a great service to use for those everyday meetings when you need a little extra assistance.

- Sales and Marketing – rehearse your product presentations, product launches
- Employee Announcements – day-to-day communications and meetings
- Internal Communications – announcements, policy and protocol updates with your team
- Training – employees and customer/clients

PROFESSIONAL SERVICE AND GLOBAL COVERAGE

Qwest Operator Assisted Conferencing provides expert service and unmatched attention to detail for your conferences. Our staff provides you with personal assistance, including scheduling, monitoring and post-conference reporting.

Participants, both domestic and international, can access the conference call by dialing a pre-assigned number. Operators greet each participant and ask for the name of the host and the company before connecting each participant to the conference.

BASIC SERVICES INCLUDED AS STANDARD:

- Custom greeting
- Listen-only mode
- Music on hold
- Operator on demand
- Roll call
- Self mute

ADDITIONAL SERVICES*:

A number of additional services are available to enhance your Operator Assisted conference. Your conference call may be more productive and make a greater impact with:

- Remote replay
- Remote replay participant report
- Operator dial-out
- Participant list
- Recording available on CD or electronic file
- Transcription

*Additional fees apply.

CUSTOMER SERVICE

Qwest Conferencing offers unrivaled customer service to a worldwide customer base by taking a personalized approach to every customer. Every conference is important and customer satisfaction is paramount to us. Qwest offers you peace of mind knowing you can deliver professional and effective conferences.

TO LEARN MORE

Visit our Web site at <http://qwest.conferencing.com>

Qwest® Conferencing is available to customers in North America and certain European, Australian, New Zealand and Asian locations. For specific international locations, please refer to the table located at: <http://conferencing.qwest.com/international/index.htm>. End users can access the service from anywhere in the world, as long as they have a telephone. In the case of Web Conferencing, a computer and Internet access are necessary. Direct dial calls will be carried by your long-distance provider.